

Webinar on

Human Error Solutions: How we Reduced 60% of Human Errors in Less than a Year, a Case Study

Learning Objectives

- Understand human error: factors and causes*
- Understand the importance: regulatory and business*
- Learn about human error measurement*
- Learn about approaches for measurement*
- Establish Key Performance Indicators*
- Identify what I can do to support human reliability*



• Areas Covered

- Background on Human Error Phenomena and Measurement*
- The importance of Human Error Prevention/reduction*
- Quantitative and qualitative information gathering*
- Facts about human error and training*
- The Challenge: Reduce Human Error*
- Methodology*
- Findings*
- Organizational Level Actions Taken*
- Specific Actions Taken*
- Final Results: 60% Reduction*



Pharmaceutical manufacturing sites continuously compete, even within the same company to maintain production volumes and avoid closures.

PRESENTED BY:

Ginette Collazo, Ph. D. is an Industrial-Organizational Psychologist with 20 years of experience that specializes in Engineering Psychology and Human Reliability, disciplines that study the interaction between human behavior and productivity. She has held positions leading training and human reliability programs in the Pharmaceutical and Medical Device Manufacturing Industry.

On-Demand Webinar

Duration : 90 Minutes

Price: \$200

Webinar Description

Pharmaceutical manufacturing sites continuously compete, even within the same company to maintain production volumes and avoid closures. To attain a status of a high performing organization manufacturing sites are implementing strategies and practices like operational excellence and performance reliability. To achieve this goal, innovative approaches to traditional processes need to take place. This webinar discusses how by redesigning the training function and by focusing on the expected result (human reliability) instead of the how (training), a reduction of more than 60% of human error events in pharmaceutical manufacturing facilities was achieved.



Who Should Attend ?

Training managers and coordinators

Operations

Manufacturing

Plant Engineering

QA/QC staff

Process excellence/improvement professionals

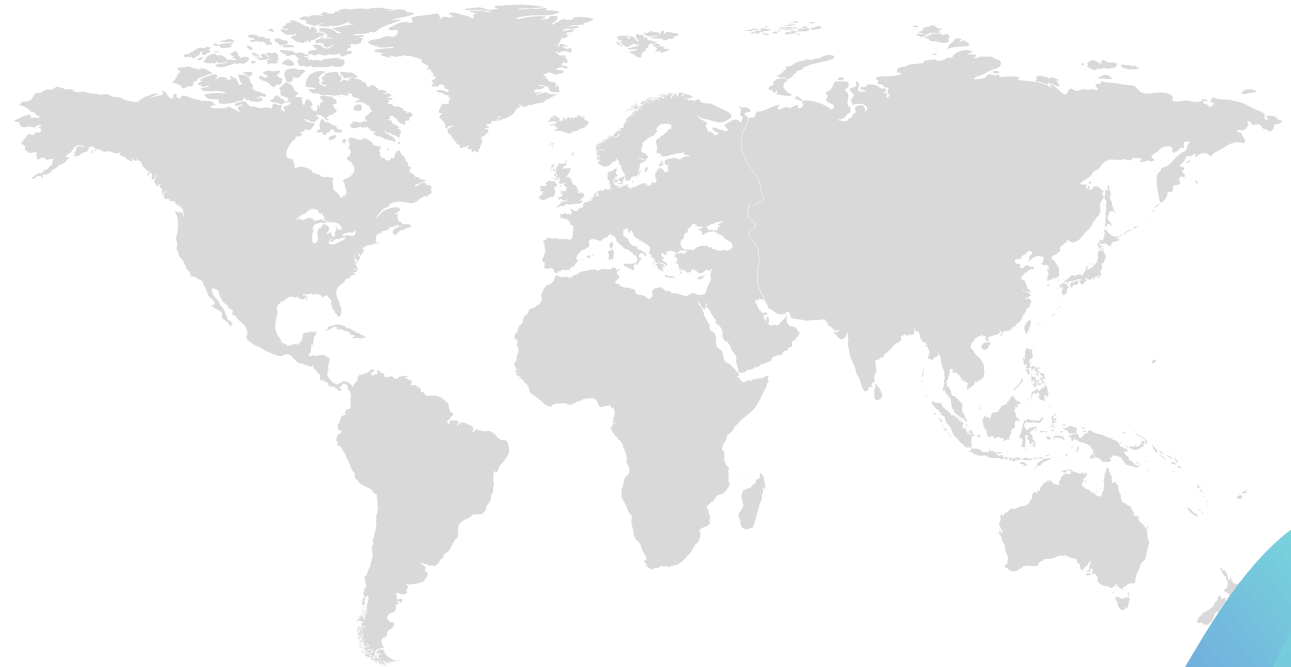
Industrial/process engineers

Compliance officers

Regulatory/legislative affairs professionals

General/corporate counsel

Executive management



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